

Access Statement for Fort Holiday Park

Introduction

- Fort Holiday Park is a family run, static holiday park with 3 stars located in Sandown.
- The high street and beach are only 400m away.
- We have 45 caravans on 3 acres with another 8.5 acres left to wildlife in the form of marshland and water courses with long reed beds.
- David Bellamy Gold award for the two years we have entered.
- We strive to ensure that the vast majority of visitors can enjoy our accommodation, facilities and surroundings within the park, however, we still have some way to go with regards to wheelchair access. This is due to the layout of the existing buildings on the park.
- Our aim is to help in anyway that we can and if you require any assistance during your stay or whilst planning your visit we will be delighted to assist.

Pre-Arrival

- Our brochure and access statement are available online where they can be printed or we can post a copy of this access statement if required.
- We offer fax (01983 402858), email (info@fortholidaypark.co.uk), and staff always accept Type Talk calls.
- The number 3 bus from Ryde to Shanklin stops less than 100m from our entrance in Avenue Road, Sandown in both directions.
Southern Vectis (01983) 532373
This bus connects at various points to the rest of the bus network on the Isle of Wight.
This bus also passes the Tesco 24 hour superstore in Ryde and Somerfield in Sandown which is only 800m from the park.
- Sandown town centre and beach are up a slight incline on Avenue Road over a distance of 400m.
- Alldays shop is located on the way to the beach and offers food, newspapers and general provisions
- The Beach is then located down a road onto the Esplanade all tarmac with various access ramps onto the beach.
- The closest beach also has running boards onto the sand by the cafe and toilets with Radar Key.
- Many taxi firms on the island offer accessible vehicles from 5 seats to minibuses
- All our caravans are of a proprietary make ranging from one bedroom to three bedrooms and are accessed by three steps with handrails all except one. No.32 has a ramp but once inside is of standard design and is also located close to our car park.
- We have our own large wheeled wheelchair for hire at £10 per stay.

Arrival & Car Parking Facilities

- We have a large gravel car park suitable for 50 cars.
- All cars park in here.
- The grounds around the caravans are kept vehicle free at all times.
- We supply trolleys to take luggage and provisions to the caravans.

Main Entrance & Reception

- Main entrance is located directly from Avenue Road and is of a tarmac construction with two speed bumps
- Reception is accessed directly from the main entrance road and parking is available whilst inside reception.
- A manual door 800mm wide and a ramp form the entrance and once inside there is ample room to turn around in a wheelchair.
- A desk and seating are available as are a notepad and pens.

Public Areas - General (Internal)

- The Games room and information area are accessed via a small step with a handrail. A ramp is not available due to the layout of the buildings.
- There are sofas and many leaflets for the island attractions.
- A coin operated pool table and arcade machines are also in this room

Public Areas - WC

- The WC area is not accessible in a wheelchair as it is through our laundry and up 4 steps. Handrails have been placed at the steps but there is not enough room inside the laundry area for an access ramp either fixed or mobile. The only accessible public toilets are at Sandown Beach (400m).

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- We do not have a restaurant or bar on site. We do have a private access to the Caulkheads pub across our gravel car parks. An alternative route would be down our entrance road and along Avenue Road (100M).

Laundry

- Our laundry is small and accessed via a step with handrail.
- Inside we have room for two top loader washers and a front loader dryer all coin operated.
- A sink and spin dryer are also in here
- An ironing board and iron are also located in here but when in use it totally restricts access to the machines.
- There are also steps to our toilets and showers

Shop

- We do not have a shop on site.
- The nearest is Alldays in Avenue Road on the way to the Beach
- The closest supermarket is Somerfield in Sandown which is a small shop. At Lake 1.5 miles away we have Morrisons and 3 miles away at Ryde we have a 24hour Tesco.

Treatment room/s

- We do not have any treatment rooms

Leisure Facilities

- We only have a small games room detailed above in general areas

Outdoor Facilities

- Caravans are accessed via concrete paths with areas set aside for plants.
- We have a play area with a bark floor. The equipment consists of climbing frame, do-nut style roundabout, wobbly rotating chair and a swing with a nest for a seat large enough to hold 6 children

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- No club or entertainment on site
- Most of the local hotels and pubs have live entertainment which is all open for non residents

Bedrooms

- Please see caravans below

Bathroom, Shower-room & WC [Ensuite or Shared]

- Please see caravans below

Self-Catering Kitchen

- Please see caravans below

Caravans, Holiday Homes & Twin Units

- All our caravans are of an older make 1986 to 2000 models and are accessed via three steps with handrails some doors are very narrow and all caravans are not equipped for wheelchairs.
- We do have one caravan (No.32) that does have a ramp but it is of a standard design once inside.
- All bedrooms are made as small as possible with only enough room to slide round the bed.
- All bathrooms are also as small as possible. Some caravans have showers with seats built in.
- Most kitchens are of a galley style also acting as the main route to the bedrooms from the lounge.
- Having said all this we have a number of guests who use wheelchairs whom with assistance have holidays with us and return.

Touring Facilities (Holiday Parks)

- we do not have touring facilities

Boats - Narrow Boat, Cruiser & Hotel Boat

- we do not have boating facilities

Attractions (Displays, exhibits, rides etc.)

- There are many attractions on the island offering varying levels of accessibility.
- We have most of their leaflets in our information racks and will be happy to call any of them for you.

Grounds and Gardens

- Our grounds are level and mainly grass with concrete paths to all caravans.
- Surrounding the caravans are many plants and we have won the David Bellamy Gold Award the two years we have entered

Additional Information

- We are a husband and wife team and our entire interest is the park
- As we own and live on the park we go that bit further as we like to live somewhere we are proud of.
- Virtually every penny we make is used to enhance the park.
- We hope you will find us to be helpful, truthful and informative if you decide to holiday with us.

Contact Information

- Address: Avenue Road, Sandown, Isle of Wight. PO36 8BD

- Telephone: (01983) 402858

- Fax: (01983) 402858

- Email: info@fortholidaypark.co.uk

- Website: www.fortholidaypark.co.uk

- Hours of operation: 9am to 9pm

(Reception closed all day Wednesday and Sunday from 12)

- Emergency numbers:

Fort Holiday park office (01983) 402858

St Mary's Hospital (01983) 524081

Police (08450) 454545

- Local carers:

Sandown medical centre (0844 477 3001)

- Local equipment hire companies:

Island mobility (01983) 530000

Coastal Mobility (01983) 866431

Toogood mobility (01983) 528784

- Local public transport numbers:

Southern Vectis Bus (01983) 532373

Island Trains (01983) 562492

Red Funnel ferries (0870) 444 8898

Wightlink Ferries (0870) 582 7744

- Local accessible taxi numbers:

Teltax (01983) 402560

Future Plans

- we are hoping within the next five years to redesign the park to have every area and accommodation 100% accessible
- Our plans include accessible pine lodges varying in size with parking adjacent.
- Reclamation of the marshland to fishing lakes with fishing rights and log cabins in close proximity.
- These are subject to my lovely bank manager and the Isle of Wight council planning department.

We welcome your feedback to help us continuously improve if you have any comments please phone (01983) 402858 or email dave@fortholidaypark.co.uk